

TERMINAL 5

ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

Eat, Shop & More at O'HARE

EAT

Bar Siena M34
Big Bowl M11
Burger King M11
Butcher & The Burger M26
Chick-fil-A M10
The Dearborn M17
Dunkin' M16
Farm 2 Air Market M5
Garrett Popcorn Cart M10
Garrett Popcorn Shops M18
Goddess on the Go M9
The Hampton Social M7
Hub 51 M16
Metropolis Coffee Company M30
Protein Bar & Kitchen M15
The Protein Bar Kiosk M25
Publican Quality Bread M5
R.J. Grunts Burgers & Fries M16
Six Points Market M30
Tocco M11
Tortas Frontera by Rick Bayless M18
Urban Olive M16
Wow Bao M16

SHOP

BLVD & Branch M30
Brookstone M11
Dufry M16 M20
Evolve M14
Gallery ORD M16
Hudson News & Gifts M18 M20
Hudson Wall Shop M21
I Love Chicago M11
InMotion M29

PRE-SECURITY

CLEAR Lane
Dunkin' & Baskin - Robbins
The Goddess and Grocer
Hilton Hotel
Hudson News & Gifts
McDonald's
Nuts on Clark
Ticketing/Pre Security
Baggage Claim
Ticketing/Pre Security
Between Main Garage
and Terminals 1,2,3
Baggage Claim
Baggage Claim
Baggage Claim

SERVICES

ATM M18
Mother's Room M8 M20 M32 M37
Seaway Bank -
Foreign Currency Exchange
Traveler's Aid M15, Arrivals at Door 5E,
Departures at Door 5C

As of 7/2025

GETTING AROUND O'HARE

AIRPORT TRANSIT SYSTEM (ATS)

Free 24 Hour/7 Days a Week Airport Train to:

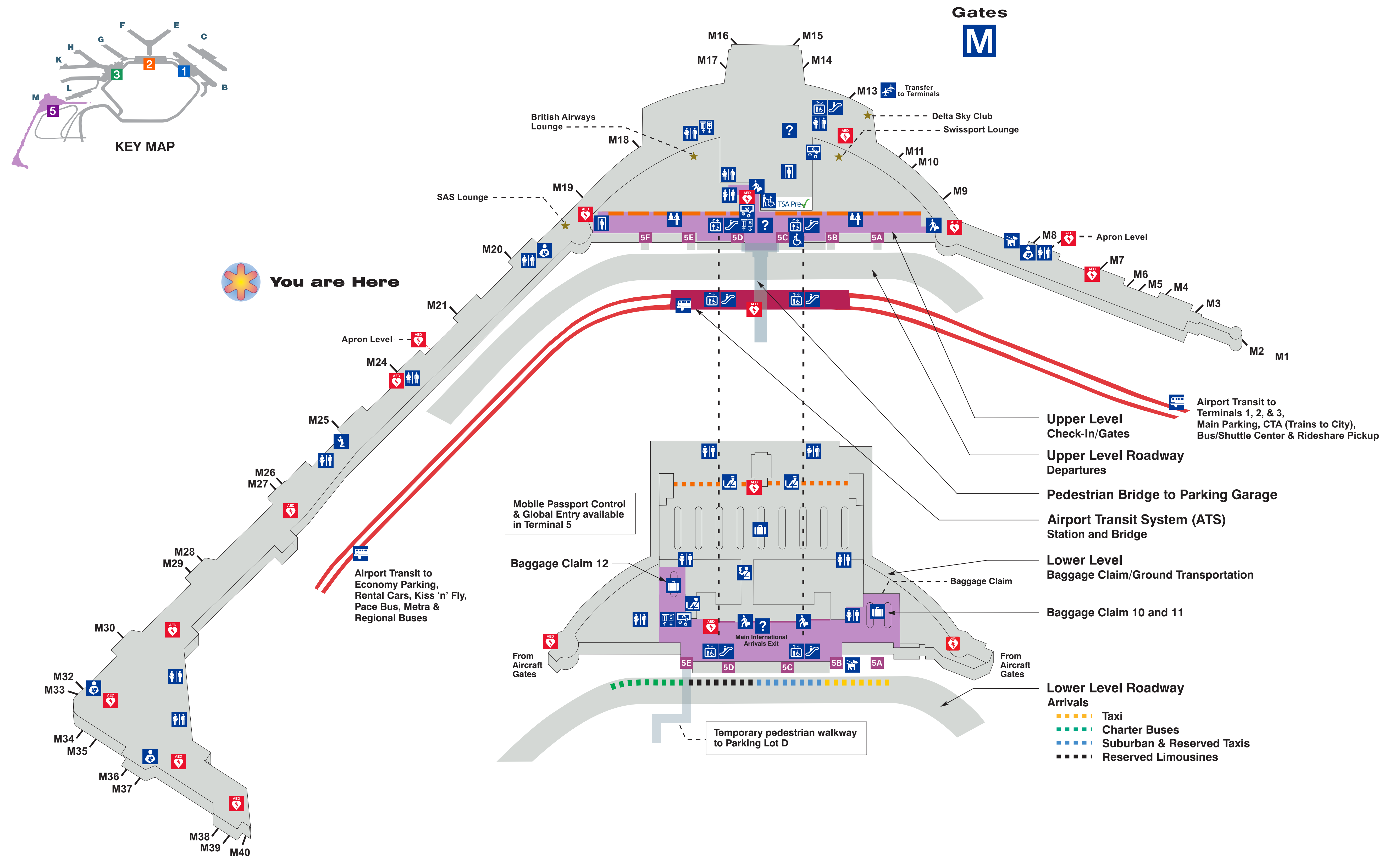
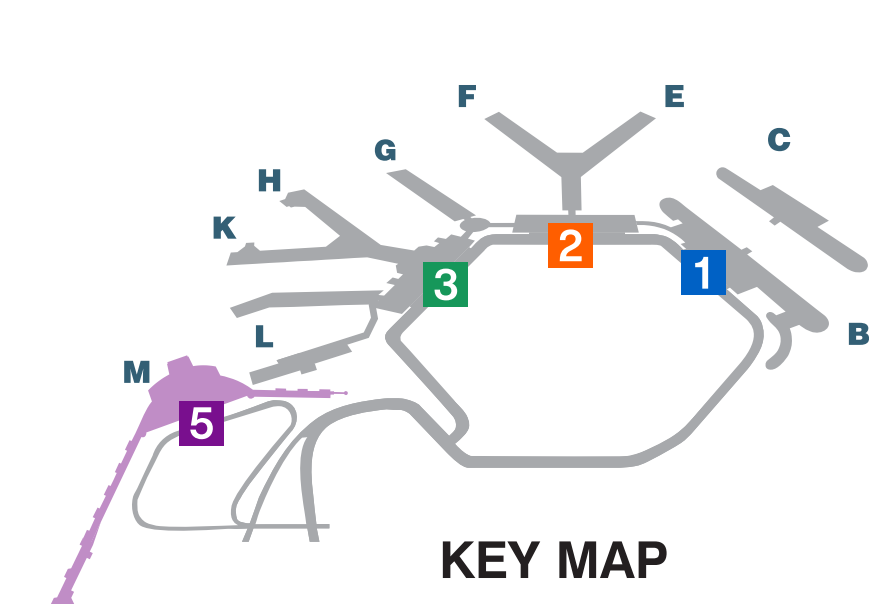
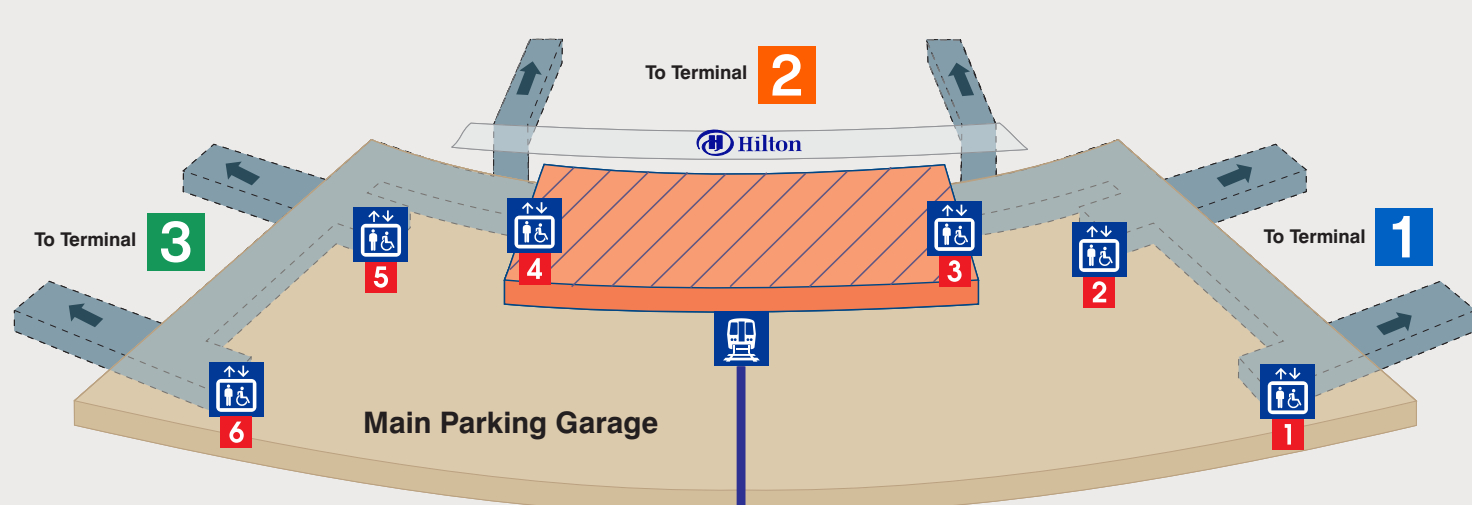
- Terminals 1, 2, 3
- Main Parking Garage (Lot A) and Outside Lots B & C
- Economy Parking
- Multi-Modal Facility (MMF)
- Kiss 'n' Fly (Drop-off Location)
- Pace Bus Stop
- Metra O'Hare Transfer Station
- CTA (BlueLine Trains to City)
- Regional Buses
- Off-Site Parking Shuttles

CTA (BLUELINE TRAINS TO CITY)

From Terminal 5, take ATS to Terminal 3 and follow signs for CTA (BlueLine Trains to City) through the pedestrian tunnel level below. Travel time to downtown Chicago is approximately 45 minutes.

RIDESHARE PICKUP

at Terminal 2, Departure Level



AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 11.15.2025

- 1** • ANA (departures only)
• Lufthansa (departures only)
• United (domestic; international departures only)

- 2** Air Canada
Alaska
Denver Air/Key Lime
JetBlue Airways
Southern Airways Express
• Spirit Airlines

- 3** Aer Lingus
• American (domestic; international arrivals only)
• British Airways (departures only)
• Contour Airlines
• Iberia (departures only)
• Japan Airlines (JAL) (departures only)

- 5** AeroMexico
Air France
Air India
Air New Zealand
Air Serbia
• American (international arrivals only)
• ANA (arrivals only)
Arajet
Austrian Airlines
Avianca
• British Airways (arrivals only)
Cathay Pacific
China Eastern
Connect Airlines
Copa Airlines

- Delta
Emirates
Ethiopian
Etihad Airways
EVA Air
Finnair
Frontier
• Iberia (arrivals only)
Icelandair
ITA Airways
• Japan Airlines (JAL) (arrivals only)
KLM Royal Dutch
Korean Air
LOT Polish Airlines
• Lufthansa (arrivals only)

- Qatar Airways
Royal Jordanian
SAS
Southwest
• Spirit Airlines (international arrivals only)
Sun Country
SWISS
TAP Air Portugal
Turkish Airlines
• United (international arrivals only)
Volaris
VivaAerobus
Volaris
WestJet
• Airlines with international arrivals in Terminal 5

PASSENGER SERVICES

- Airport Information
- All Gender Toilet
- Automated External Defibrillator Unit (AED)
- Automated Teller Machine (ATM)
- Baggage Claim
- Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)
- Chapel (Terminal 2, Mezzanine)
- Door/Vestibule
- Elevators
- Escalators
- Exit
- Foreign Currency Exchange
- Interfaith Room (Terminal 5)
- Mother's Room/Lactation Pod
- Security Checkpoint
- Service Animal Relief Area (Lower Level)
- Service Area Wheelchair Assistance Contact Airlines
- Stairs
- Ticket Counter
- Toilets
- Transfer to Terminals 1 & 3 from Gate M13
- Travelers Aid (773)894-2427
- USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
- US Customs & Border Protection (CBP)
- Wheelchair Drop-Off

GROUND TRANSPORTATION

- Airport Transit System (ATS)
- Auto Pound on Bessie Coleman Dr. (773)686-2958
- Blue Line Trains to City
- Cell Phone Lot 560 N. Bessie Coleman Dr.
- Kiss 'n Fly at Multi-Modal Facility
- Limo
- Metra O'Hare Station on Zemke & Mannheim Rds.
- Pace Bus at Multi-Modal Facility (847)364-7223
- Parking
- Parking Elevator Center
- Regional Buses at Multi-Modal Facility
- Rental Cars at Multi-Modal Facility
- Rideshare Pickup (Terminal 2, departure level)
- Taxi

SPECIAL NUMBERS

- Chicago Police (773)894-9111 Non-Emergency (773)894-5000
- Customer Service (800)832-6352
- Fire (773)894-9111
- Travelers Aid (773)894-2427
- Lost & Found
 - For items lost near ticket counter, in gate area or on an airplane, contact airline.
 - For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.
 - For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.
 - For items lost on the ATS train, email lost@ohareats.com.
 - For items lost in the parking facilities, contact Standard Parking at (773)686-7532.
 - For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.