

TERMINAL 2

ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

Eat, Shop & More at O'HARE

EAT

Auntie Anne's	E4
Brioche Dorée	F19
Carry Out Carry On	E2
Chili's	F9
CIBO Express Gourmet Market	E1
Connect to Chicago Bar	F3
Dunkin'	F9
Eat Well. Travel Further.	F20
Home Run Inn Pizza	E5
La Tapenade Mediterranean Café	E9
McDonald's	F7
Nuts on Clark	E4
Skybridge Bar & Grill	F15
Stanley's Blackhawks Kitchen & Tap	E5
Starbucks Coffee	E1 E11
Summer House Santa Monica	Main Hall
Wicker Park Seafood & Sushi Bar	Main Hall

SHOP

Barbara's Bookstore	E5
Coach	Main Hall
Duty Free Store	F5
Headphone Hub	Main Hall
Hoypoloi, An UnCommon Gallery	E5
Hudson News & Gifts	E6 F4 F9 F28
MAC	Main Hall
Sarah's Candies	F9
Sunglass Hut	F9

MORE

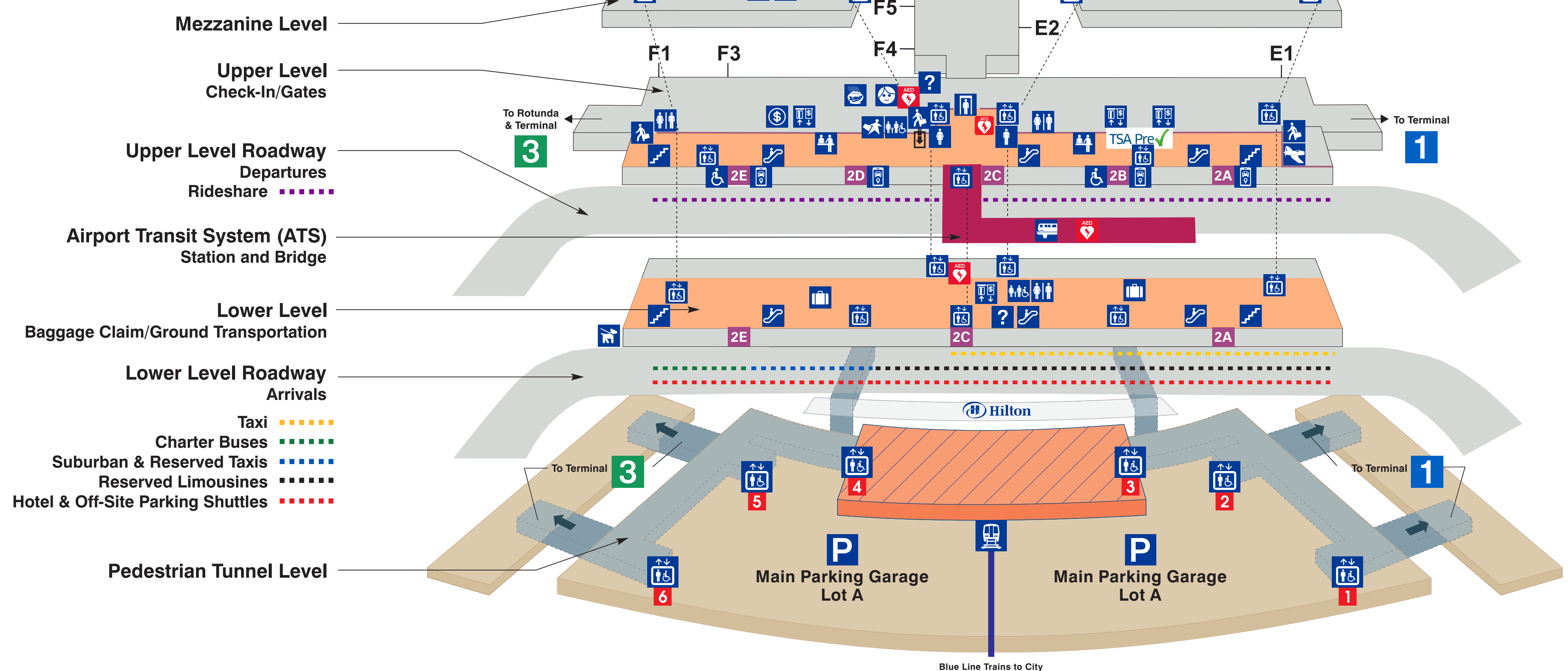
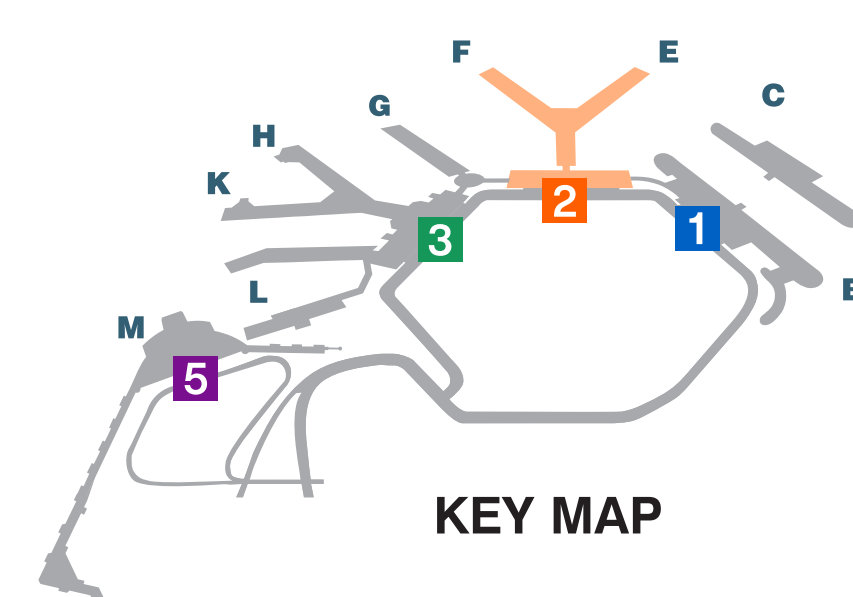
The Barber Shop	T2 Pedestrian Tunnel
UPS Store	Hilton Lower Level between T1 & T2 Pedestrian Tunnel Open Monday - Friday 8 am to 4 pm

PRE-SECURITY

CLEAR Lane	Ticketing/Pre Security Between Main Garage and Domestic Terminals Baggage Claim
Hilton Hotel	
Hudson News & Gifts	

SERVICES

ATM	E5 F1 F11, T2 Upper level before security, Baggage Claim E1, F1 near Family Lounge Crossover between Gates E5 & F9 F1
Mamava Lactation Pod	F4, T2 Main Hall
Mother's Room	T2 Mezzanine Level (Pre security)
Seaway Bank - Foreign Currency Exchange	
Travelers Aid	
USO	



AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 11.15.2025

<p>1 • ANA (departures only) • Lufthansa (departures only) • United (domestic; international departures only)</p>	<p>2 Air Canada Alaska Denver Air/Key Lime JetBlue Airways Southern Airways Express • Spirit Airlines</p>	<p>3 Aer Lingus • American (domestic; international departures only) • British Airways (departures only) • Contour Airlines • Iberia (departures only) • Japan Airlines (JAL) (departures only)</p>	<p>5 AeroMexico Air France Air India Air New Zealand Air Serbia • American (international arrivals only) • ANA (arrivals only) • Arjet Austrian Airlines Avianca • British Airways (arrivals only) Cathay Pacific China Eastern Connect Airlines Copa Airlines</p>	<p>Delta Emirates Ethiopian Etiihad Airways EVA Air Finnair Frontier • Iberia (arrivals only) Icelandair ITA Airways • Japan Airlines (JAL) (arrivals only) KLM Royal Dutch Korean Air LOT Polish Airlines • Lufthansa (arrivals only)</p>	<p>Qatar Airways Royal Jordanian SAS Southwest • Spirit Airlines (international arrivals only) Sun Country SWISS TAP Air Portugal Turkish Airlines • United (international arrivals only) VivaAerobus Volaris WestJet</p> <p>• Airlines with international arrivals in Terminal 5</p>
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PASSENGER SERVICES

Airport Information	Escalators	Stairs
All Gender Toilet	Exit	Ticket Counter
Automated External Defibrillator Unit (AED)	Foreign Currency Exchange	Toilets
Automated Teller Machine (ATM)	Mother's Room/Lactation Pod	Transfer to Terminal 5 at Gates B1, G17 & K20
Baggage Claim	ORD Family Lounge (Terminal 2, Main Hall)	Travelers Aid (773)894-2427
Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)	Seaway Bank & Trust	TSA Pre-Check
Chapel (Terminal 2, Mezzanine)	Security Checkpoint	USO (Terminal 2, Mezz. & Terminal 3, Rotunda Mezz)
Door/Vestibule	Service Animal Relief Area (Terminal 2 Lower Level & Terminal 3 Rotunda & Gate K1)	Wheelchair Drop-Off
Elevators	Service Area Wheelchair Assistance Contact Airlines	Yoga Room (Terminal 3, Rotunda Mezz)

GROUND TRANSPORTATION

Airport Transit System (ATS)	Pace Bus at Multi-Modal Facility (847)364-7223
Auto Pound on Bessie Coleman Dr. (773)686-2958	Parking
Blue Line Trains to City	Parking Elevator Center
Cell Phone Lot 560 N. Bessie Coleman Dr.	Regional Buses at Multi-Modal Facility
Kiss 'n Fly at Multi-Modal Facility	Rental Cars at Multi-Modal Facility
Limo	Rideshare Pickup (Terminal 2, departure level)
Metra O'Hare Station on Zemke & Mannheim Rds.	Taxi

SPECIAL NUMBERS

Chicago Police (773)894-9111 Non-Emergency (773)894-5000
Customer Service (800)832-6352
Fire (773)894-9111
Travelers Aid (773)894-2427
Lost & Found • For items lost near ticket counter, in gate area or on an airplane, contact airline. • For items lost in public areas of terminal, contact Chicago Police at (773)686-2385. • For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found . • For items lost on the ATS train, email lost@ohareats.com . • For items lost in the parking facilities, contact Standard Parking at (773)686-7532. • For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.