

TERMINAL

1

ORD O'HARE INTERNATIONAL AIRPORT

TERMINAL INFORMATION

Eat, Shop & More at O'HARE

EAT

America's Dog	C17
Auntie Anne's	C18
Beauvein Wine Bar	C17
Berghoff Café	C26
Billy Goat Tavern & Grill	C19
Brioche Dorée	C21
The Bronze Pizza	B7
Café Zoot!	C19
CHI Life Market	C27
Chili's	B14
Ciao Gourmet Market	C15
Dunkin' Express	B14
Eli's Cheesecake - Home Run Inn Pizza - Vienna Beef	B9
Fresh Market On The Go	C23
Galileo Bar & Grill	B19
Garrett Popcorn Shops	B8
Goose Island Beer Company	B1 C10
Great American Bagel Company	B14
Home Run Inn Pizza	C11
Jamba Juice	B7
Jazz Bar	C19
La Tapenade Mediterranean Café	B4
Manchu Wok	C19
McDonald's	B11 C11
Nuts on Clark	C19
Pronto Sandwiches	B14
Quick Connections	C11
Reggio's Chicago Style Pizza	C19
Reggio's Chicago Style Pizza/Hot Dogs	C22
Salad Works	C19
Smoothie King/The Grove	B6
Starbucks Coffee	B5 B9 C17
Tortas Frontera by Rick Bayless	B10
Tuscany Café	B18
Wicker Park Seafood & Sushi Bar	C1

SHOP

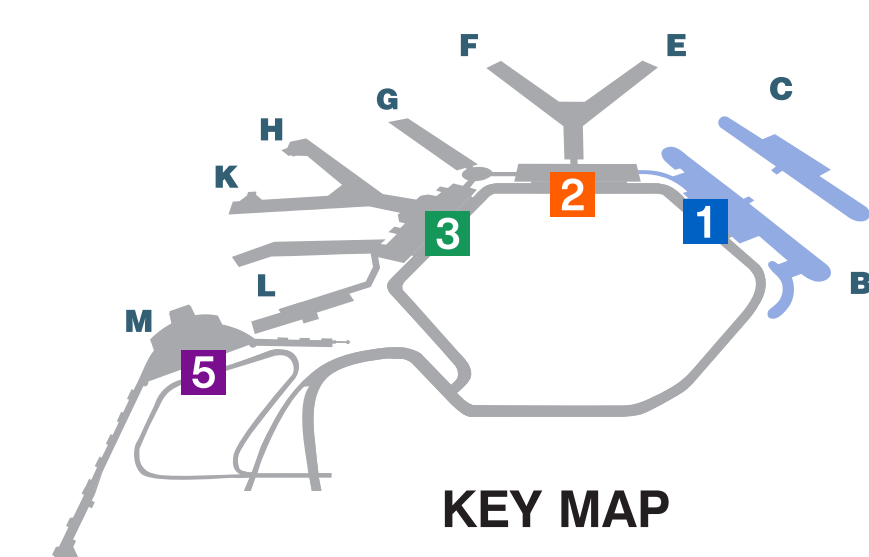
Barbara's Bookstore	B10 C15
Brookstone	C11
CNN Newsstand Chicago	B9
Duty Free Store	B9 C17
Field Museum	B8
Hoypoloi, An UnCommon Gallery	B6
Hudson News & Gifts	B4 B10 B14 B18 B20 C8 C18 C21 C22 C23
Hudson Non Stop	B6
InMotion	B7
Johnston & Murphy	B6
Oakley	B8
Spirit of the Red Horse	C21
Sunglass Hut	C9
Terminal Getaway Spa	B12
Vosges Haut-Chocolat	B6

PRE-SECURITY

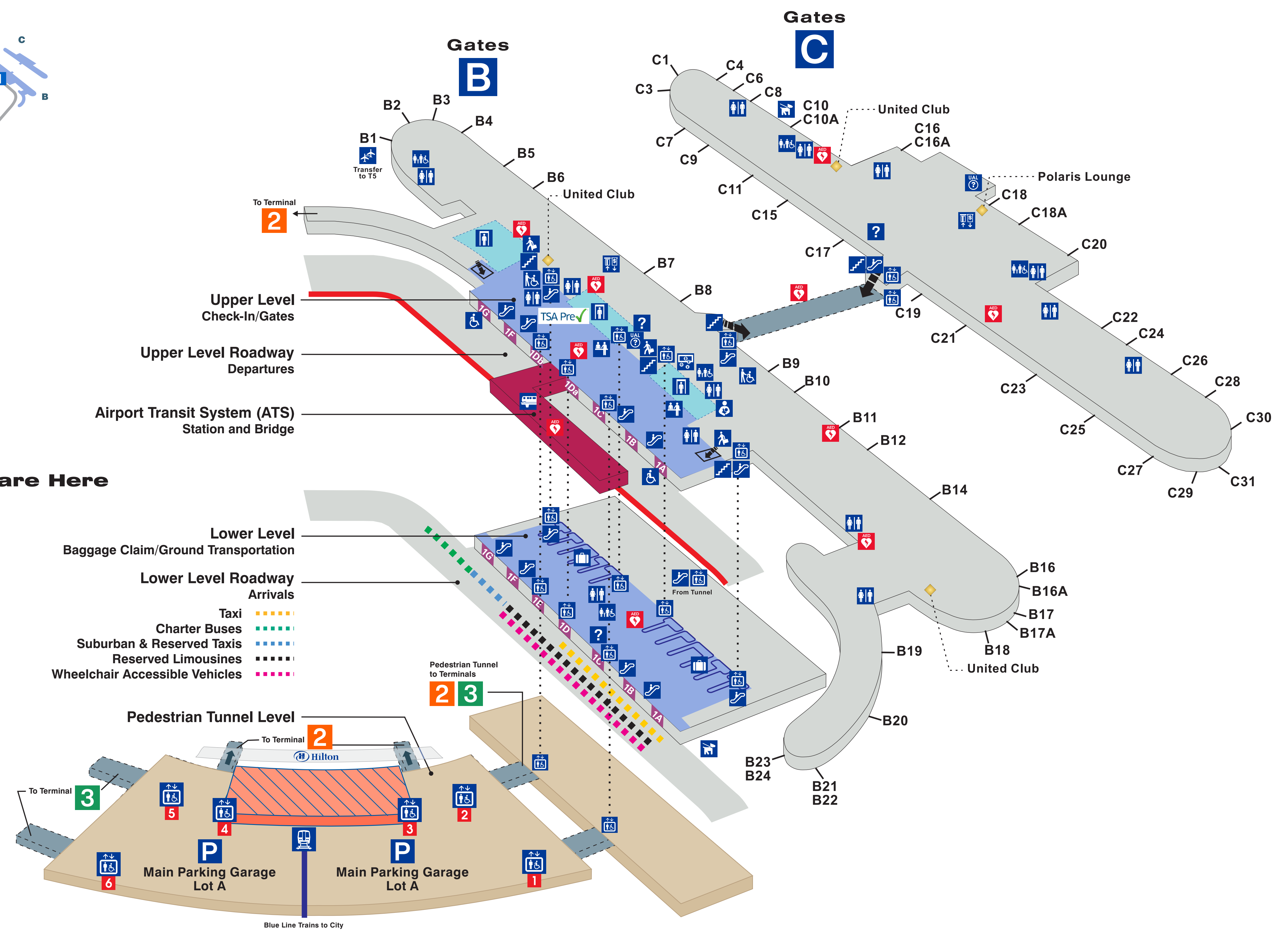
Brioche Dorée	Ticketing/Pre Security
Ciao Gourmet Market	Baggage Claim
CLEAR Lane	Ticketing/Pre Security
Hilton Hotel	Between Main Garage and Domestic Terminals

SERVICES

ATM	B7 C18, T1 Upper level before security, Baggage Claim
Mamava Lactation Pod	B7 C11 C23
Mother's Room	B10
Seaway Bank - Foreign Currency Exchange	B9 C18
Shoe Hospital	B10
Travelers Aid	B6-Mobile Desk Station C18



You are Here



AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 11.15.2025

- 1** • ANA (departures only)
• Lufthansa (departures only)
• United (domestic; international departures only)

- 2** Air Canada
Alaska
Denver Air/Key Lime
JetBlue Airways
Southern Airways Express
• Spirit Airlines

- 3** Aer Lingus
• American (domestic; international departures only)
• British Airways (departures only)
• Iberia (departures only)
• Japan Airlines (JAL) (departures only)

- 5** AeroMexico
Air France
Air India
Air New Zealand
Air Serbia
• American (international arrivals only)
• ANA (arrivals only)
Ararjet
Austrian Airlines
Avianca
• British Airways (arrivals only)
Cathay Pacific
China Eastern
Connect Airlines
Copa Airlines

- Delta
Emirates
Ethiopian
Etihaad Airways
EVA Air
Finnair
Frontier
• Iberia (arrivals only)
Icelandair
ITA Airways
• Japan Airlines (JAL) (arrivals only)
KLM Royal Dutch
Korean Air
LOT Polish Airlines
• Lufthansa (arrivals only)

- Qatar Airways
Royal Jordanian
SAS
Southwest
• Spirit Airlines (international arrivals only)
Sun Country
SWISS
TAP Air Portugal
Turkish Airlines
• United (international arrivals only)
VivaAerobus
Volaris
WestJet
• Airlines with international arrivals in Terminal 5

PASSENGER SERVICES

Information	Escalators	Ticket Counter
All Gender Toilet	Exit	Toilets
Automated External Defibrillator Unit (AED)	Foreign Currency Exchange	Transfer to Terminal 5 at Gates B1, G17 & K20
Automated Teller Machine (ATM)	Mother's Room/Lactation Pod	Travelers Aid (773)894-2427
Baggage Claim	ORD Family Lounge (Terminal 2, Main Hall)	TSA Pre-Check
Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)	Security Checkpoint	USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
Chapel (Terminal 2, Mezzanine)	Service Animal Relief Area (Terminal 1, Lower Level & Gate C10 Terminal 3 Rotunda & Gate K1)	Wheelchair Drop-Off
Door/Vestibule	Service Area Wheelchair Assistance Contact Airlines	Yoga Room (Terminal 3, Rotunda Mezz)
Elevators	Stairs	

GROUND TRANSPORTATION

Airport Transit System (ATS)	Pace Bus at Multi-Modal Facility (847)364-7223
Auto Pound on Bessie Coleman Dr. (773)686-2958	Parking
Blue Line Trains to City	Parking Elevator Center
Cell Phone Lot 560 N. Bessie Coleman Dr.	Regional Buses at Multi-Modal Facility
Kiss 'n Fly at Multi-Modal Facility	Rental Cars at Multi-Modal Facility
Limo	Rideshare Pickup (Terminal 2, departure level)
Metra O'Hare Station on Zemke & Mannheim Rds.	Taxi

SPECIAL NUMBERS

Chicago Police (773)894-9111 Non-Emergency (773)894-5000
Customer Service (800)832-6352
Fire (773)894-9111
Travelers Aid (773)894-2427
Lost & Found
• For items lost near ticket counter, in gate area or on an airplane, contact airline.
• For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.
• For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found .
• For items lost on the ATS train, email lost@ohareats.com .
• For items lost in the parking facilities, contact Standard Parking at (773)686-7532.
• For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.